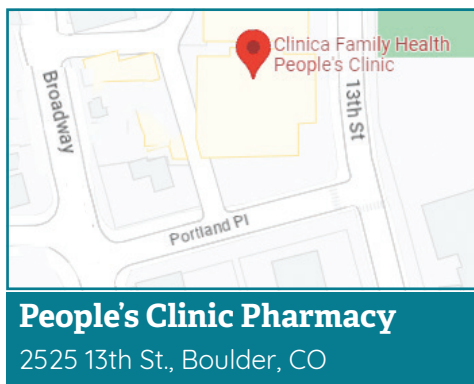
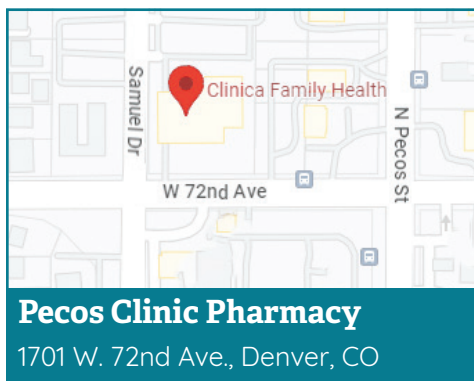


Other Pharmacy Services:

- Patient consultations
- Medication take-back: Our Pecos pharmacy can take back medications that you no longer need or that have expired. More information is available from pharmacy staff.

Pharmacy Locations & Hours:



Need a Medication Renewal Appointment?

Scan this QR code to be taken to our self-scheduling tool.

You can also make an appointment by calling **(303) 650-4460** or by visiting our website at www.clinica.org/my-appointments.



CLINICA
family health

Pharmacy Information



During your appointment, your Clinica Family Health care provider wrote you a prescription.

Now what?

Your health team wants to make it as easy as possible for you to get the medications you need. If you have a pharmacy that you regularly use, we can send your prescription there. Or if you are uninsured or have Medicaid, you can use one of Clinica's pharmacies to get your medication.

Pharmacy Refill Number
(720) 207 - 0150

What Medications Do Clinica Pharmacies Stock?

Our Clinica pharmacies have most medications. However, we do not carry controlled substances such as narcotics (pain medications) or stimulants (for attention deficit disorders). These prescriptions must be filled at an outside pharmacy.

Who Can Use Clinica's Pharmacies?

Clinica has pharmacies at its Pecos, People's and Thornton locations. Patients with Medicaid or those on our self-pay plan can utilize our pharmacies.

I Have Refills Left. How Do I Refill My Prescription?

If you use an outside pharmacy:

- Call the pharmacy phone number on the label of your prescription when you have 3 days left of your medication. *Example – if you pick-up your medication at a Walgreen's Pharmacy, call the Walgreen's pharmacy to request your refill.*
- Know the name, strength, and prescription number of your medication.

Do I Need a Refill or Renewal?

These terms can be confusing. Prescriptions for chronic or long-term conditions (diabetes, depression, etc.) can be written for up to 12 months of medicine. Each month when you need more, you are refilling your prescription. Oral contraceptives can also be prescribed for 12 months. Once that 12-month period is up, you will be out of refills and will need to schedule an appointment with your health care provider to renew your prescription. This allows your provider to make sure the medication is working, is still necessary, and is not causing harmful side effects. The label on your medication will tell you how many refills you have left and when your prescription will expire. You can also ask the pharmacy staff.

I Have Refills Left, How Do I Refill My Prescription? (continued)

If you use a Clinica pharmacy:

- Call the Clinica pharmacy refill line (720) 207-0150 when you have 3-5 days left of your medication. Calling ahead prevents delays in refills and long waits at the pharmacy. Know the name, strength, and the number on your prescription.
- If you are using the automated system, enter all of the numbers before and after the "RX#"
- If you need to speak with the pharmacy staff, follow the phone prompts. If the pharmacy is busy they may not answer. Please leave a message and you will receive a call-back.
- Most refills will be ready within 72 hours. If a prescription is not picked-up within 14 days, it will be canceled.

If You Do Not Have Refills Left, Then You Need a Renewal.

If you're taking a medication for a long-term disease, like diabetes or high blood pressure, your provider needs to see you before giving you more refills. When you only have 1 refill left, call Clinica and make an appointment for a Prescription Renewal visit. Oral contraceptives also require an annual visit for the next year of refills. This allows your provider to make sure the medication is working, is still necessary, and is not causing unwanted side effects. The label on your medication will tell you how many refills you have left and when your prescription will expire.

The diagram shows a medication label with three callout boxes pointing to specific information:

- Prescription Number:** 810659-RX#4241971N
- Name of the Medication:** B COMPLEX CAPS #100
- Number of Remaining Refills:** 1.00 REFILLS UNTIL: 02/22/22

Other information on the label includes:

- CLINICA family health** logo and address: 2525 13TH STREET BOULDER, CO 80304 PHONE: (720)207-0510
- Take with Food** icon
- ATKINSON, E, S** 02/22/21
- NDC#00536-4787-01**
- RUGBY**
- DISCARD BY: 02/22/22**